



KW

KOURTNEY R. WRIGHT

TECHNOLOGIST + GRADUATE STUDENT | KOURTNEYWRIGHT.COM

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SKILLS

Programming Languages:

Java, Python

Operating Systems: OS X, Windows

Practices: Agile – Scrum, SAFe, Spotify Agile

Software/Tools: AWS, Atlassian Suite, IntelliJ, Tableau, Service Now, HP Service Manager

Certifications: SAFe 4 Certified Agilist

EXPERIENCE

SITE RELIABILITY ENGINEER • EQUIFAX • APR 2019 - CURRENT

Working as a site reliability engineer for Equifax Commerce Platform, assisting with the maintenance and improvement of public cloud deployment infrastructures for a multi-regional site.

PROJECT MANAGER/RELEASE TRAIN ENGINEER • EQUIFAX • AUG 2018 – APR 2019

Worked as a project manager and release train engineer for Equifax Commerce Platform, providing guidance on process and execution. Responsible for facilitating releases across multiple teams, removing and escalating impediments, and driving CI/CD at the program level.

SCRUM MASTER • STATE FARM • MAR 2016 – AUG 2018

Worked as a scrum master within Claims Systems, leading daily stand-ups and scrum ceremonies for two product teams. Worked with product owners to groom backlogs and plan sprints/releases. Assisted the team in tracking, escalating, and removing impediments. Tracked burn down, issues, and progress for teams in Version One.

INTERN • CISCO • MAY 2015 - AUG 2015

Worked as an IT Engineering intern for the Infrastructure Project Management Services and Operational Manageability teams within the Global Infrastructure Services organization, providing support for an in-house event management software system.

INTERN • AUTOMATIC DATA PROCESSING (ADP) • MAY 2014 – AUG 2014

Worked as a Tier II Support intern for the Associate Technology Management team providing IT support for ADP associates across the country.

EDUCATION

M.S. COMPUTER SCIENCE • GEORGIA INSTITUTE OF TECHNOLOGY

Concentration: Interactive Intelligence

Expected Graduation: Spring 2021

B.S. COMPUTER SCIENCE • DEC 2015 • GEORGIA INSTITUTE OF TECHNOLOGY

Threads: People + Information Internetworks, Minor: Leadership Studies